

Order Date	
Website Order No.	

or

Invoice No.	
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**RETURN DETAILS / WHAT YOU ORDERED**

QTY.	ITEM CODE	PRODUCT NAME	SIZE	REFUND Please tick ✓	REASON CODE*	EXCHANGE Please tick ✓	NEW SIZE	NEW PRODUCT NAME
<b>*REASON FOR RETURN</b>		<b>1:</b> Doesn't fit	<b>2:</b> Faulty item	<b>3:</b> Arrived too late	<b>4:</b> Incorrect item received	<b>5:</b> Other (please give reason below)**		
<b>** Code 5 selected:</b> please give more details.								

**HOW TO RETURN:**

1. Print and complete this form. Place it in the parcel with the items you are returning.  
**NB.** Please ensure items are returned in the original manufacturer's packaging.
2. Send your parcel to: **Reflex Products, 5 Radnor Court, Narborough, Leicester LE19 3YZ** (We recommend that you use a recorded delivery service).
3. Once received your return will be processed within 5 working days.

**PLEASE NOTE:** for hygiene reasons we can NOT accept returns on mouth guards or groin guards if the packaging has been opened.